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Dated: June 3, 2004

Signature: WJ Kramer

(William J. Kramer)

Docket No.: 28594/39468  
(PATENT)

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Patent Application of:  
Alvin J. Borthwick

Application No.: 10/608,711

Confirmation No.: 6940

Filed: June 27, 2003

Art Unit: 3627

For: SYSTEM FOR MANAGING REQUESTS AND  
METHOD OF MANAGING REQUESTS

Examiner: Not Yet Assigned

**STATUS INQUIRY**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

It is respectfully requested that the attorney named below be advised of the status of the above-identified application. Please advise us of when we might expect to receive an Office Action from the Patent and Trademark Office.

Dated: June 3, 2004

Respectfully submitted,

By WJ Kramer  
William J. Kramer

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